



25448 Seil Rd., Shorewood, IL 60404 [www.troytownship.com](http://www.troytownship.com)

[Information@troytownship.com](mailto:Information@troytownship.com) or 815-744-1968 EXT 298 to Leave a Message for a Return Phone Call

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## Resource List During the COVID-19 Pandemic

*Troy Township has compiled this list to the best of our ability. It is certainly not exclusive to all available resources. We will update this list as we learn new information.*

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### COVID-19 Information

Centers for Disease Control [www.cdc.gov](http://www.cdc.gov)

State of IL Covid-19 Website <https://www2.illinois.gov/sites/coronavirus/Pages/default.aspx>

Illinois Department of Public Health <http://www.dph.illinois.gov/>

Will County Health Department Will County Health Department's COVID-19 Hotline is available

Monday through Saturday from 8:00 am to 4:00 pm at 815-740-8977 <https://willcountyhealth.org/>

### Taxes, AARP Tax Prep, Filing Deadlines, Payment Extensions

Federal Taxes – As of March 20, 2020 the deadline filing your income taxes is July 15, 2020.

(<https://www.irs.gov/coronavirus>). Per the IRS, you can file your federal return for free (based on income)

at <https://www.irs.gov/filing/free-file-do-your-federal-taxes-for-free>

If you owe money for your taxes the IRS has extended the payment deadlines.

<https://www.irs.gov/newsroom/payment-deadline-extended-to-july-15-2020>

State Taxes – As of March 25, 2020 the filing deadline for Illinois Income Tax returns has been extended to July 15, 2020. They do offer email address to ask questions:

<https://www2.illinois.gov/rev/Pages/Taxpayer-Resources-during-COVID-19-%28Coronavirus%29-Outbreak.aspx>

AARP Tax Prep – AARP has suspended their free tax prep service for seniors.

[https://www.aarp.org/money/taxes/aarp\\_taxaide/](https://www.aarp.org/money/taxes/aarp_taxaide/)

### Food Resources and Stores with Designated Hours for Vulnerable Population

Local grocery stores still have food on their shelves. Some items may be sparse, but you can find food and the stores are still restocking shelves. If you are unable to afford food and need additional help, local food banks and pantries might be able to assist you.

Local food banks are doing their best to continue to operate. Use the link provided by the Northern Illinois Food Bank to find local food pantries. <https://solvehungertoday.org/get-help/where-to-get-food/>



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There are Micro Pantries throughout the community. There is one located outside the Community Center Entry at Troy Township at 25448 Seil Road in Shorewood. Staff is doing their best to keep it stocked. Click here for a Micro Pantry Food Map

<https://www.arcgis.com/apps/Shortlist/index.html?appid=5fb08bc5c443450b87825fb180675123>

Target Stores announced that they will offer the first hour of business each Wednesday for the most vulnerable population including the elderly and those with underlying health conditions.

<https://corporate.target.com/press/releases/2020/03/target-announces-reduced-store-hours-dedicated-sho>

Walmart announced that they will reserve every Tuesday from 6 to 7 a.m. until April 30<sup>th</sup> for those vulnerable shoppers who must leave home to obtain their groceries, unless otherwise locally mandated.

Jewel/Osco Stores announced that “at a minimum, the company will reserve every Tuesday and Thursday from 7 to 9 a.m. for those vulnerable shoppers who must leave home to obtain their groceries, unless otherwise locally mandated. Customers should check their store's hours if they're opening on a different schedule” <https://www.albertsoncompanies.com/newsroom/shopping-hours-for-vulnerable-customers.html>

Tony's Finer Foods announced that “at a minimum, the company will reserve every Tuesday and Thursday from 7 to 9 a.m. for those vulnerable shoppers who must leave home to obtain their groceries, unless otherwise locally mandated.

Mariano's announced that they will reserve from 6 to 8 a.m. for those vulnerable shoppers who must leave home to obtain their groceries, unless otherwise locally mandated.

Local Restaurants – Many local restaurants are offering take-out and delivery options. Support your local businesses if you can.

## Financial Assistance / Unemployment

Township General Assistance and Emergency Assistance – Illinois townships are required by law to provide General Assistance which is financial assistance to the indigent. Many townships also voluntarily offer Emergency Assistance. Troy Township residents can email [information@troytownship.com](mailto:information@troytownship.com) for more information or call 815-744-1968 EXT 298 to leave a



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message for a return phone call. For more info: <http://www.troytownship.com/services---links/financial-assistance-program.aspx>

To apply for unemployment benefits visit the Illinois Department of Employment Security's website at <https://www2.illinois.gov/ides/Pages/default.aspx>

Workforce Center - If you need assistance with your job search, we are here to help! We are offering help with: Resume Review, Resume Gallery, Career Planning, and Job Board [www.jobs4people.org/job-seekers/job-board](http://www.jobs4people.org/job-seekers/job-board) Please leave a voicemail at 815-774-6354 or email [careerservices@job4people.org](mailto:careerservices@job4people.org) and let us know how we can help. Responses will be returned the same business day.

Illinois Department of Human Services – SNAP benefits, TANF, WIC, ABBD  
<http://www.dhs.state.il.us/page.aspx?>

### Utility Bills

ComEd – Per ComEd *We're suspending disconnects for customers unable to pay their bills and waiving new late payments charges through at least May 1<sup>st</sup>. We'll be working with customers on a case-by-case basis to establish payment arrangements and identify energy assistance options to address their specific need* <https://www.comed.com/Pages/default.aspx>

Nicor – Per Nicor Gas *Nicor Gas voluntarily has suspended service disconnections for non-payment, effective immediately for both residential and commercial customers through May 1.*  
<https://www.nicorgas.com/company/press-room/nicor-gas-provides-energy-assistance-resources.html>

Village of Shorewood Water Billing – Per the Village of Shorewood, *during the closure, delinquent utility accounts will not be disconnected, and late fees will not be applied. Water and sewer services will continue uninterrupted.* [http://vil.shorewood.il.us/News/Shorewood\\_COVID\\_Statement\\_3-17-20.pdf](http://vil.shorewood.il.us/News/Shorewood_COVID_Statement_3-17-20.pdf)



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### Seniors and Vulnerable Populations- Assistance Getting Food and Needed Supplies

Seniors are one of the most vulnerable populations with regards to the COVID-19 Pandemic. It is recommended that seniors remain in their homes. Family members should be the first line of assistance when available. Beyond that, additional assistance can be found through local organizations.

Will County Senior Services - <http://willcountyseniors.org/> Call 815-723-9713

Crisis Line of Will County [www.willfinduhelp.org](http://www.willfinduhelp.org) Call 815-722-3344

“Helping Hands” by State Representative Mark Batinick Call 815-254-0000.

<https://repbatinick.com/2020/03/16/batinicks-helping-hands-to-protect-elderly-during-covid-19/>

Shopping Angels – Local network to connect those in need with volunteers.

[https://shoppingangels.formstack.com/forms/shoppingangels?fbclid=IwAR3Y7ylqpAyl1dEdYgLbZd2cxu06h01HRQZe\\_X6RgNcEM3QZzmUz51bEe2Y](https://shoppingangels.formstack.com/forms/shoppingangels?fbclid=IwAR3Y7ylqpAyl1dEdYgLbZd2cxu06h01HRQZe_X6RgNcEM3QZzmUz51bEe2Y)

### Business Resources

The U.S. Chamber of Commerce Coronavirus Response Toolkit for businesses.

<https://www.uschamber.com/coronavirus-response-toolkit>

Small Business Administration

An Economic Injury Disaster Loan program provides small businesses with working capital loans up to \$2 million that can provide vital economic support to small businesses to help overcome the temporary loss of revenue they are experiencing. The State of Illinois is soliciting responses from small businesses to assist in evaluating a request for an economic injury disaster declaration from the U.S. Small Business Administration (SBA). This will assist officials in allocating future funding from the SBA.

<https://www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources>

Complete the SBA survey

<https://form.jotform.com/200717156003039>



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### Local Resources

Troy Township [www.troytownship.com](http://www.troytownship.com)

Village of Shorewood – For more resources and job resources

<http://vil.shorewood.il.us/coronavirusinformation.aspx>

Village of Channahon [www.channahon.org](http://www.channahon.org)

Village of Minooka [www.minooka.com](http://www.minooka.com)

City of Joliet [www.joliet.gov](http://www.joliet.gov)

City of Crest Hill [www.cityofcresthill.com](http://www.cityofcresthill.com)

### Other Misc. Resources

Financial Institutions (Personal and Business) many financial institutions are offering assistance with waiver of late fees, payment extensions, etc. Contact your individual bank for specific details.



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United Way of Will County Disaster/Crisis Protocol Resources and Opportunity to Help:

(taken directly from United Way of Will County)

Includes a 3-prong approach:

- Identify resources for those in need
- Identify opportunities to help those in need
- Enact local response donation fund.

### **Resources Available**

To seek assistance we encourage one to call our 24/7 Helpline operated by Crisis Line of Will County; Phone: 815-722-3344; Website: [www.willfinduhelp.org](http://www.willfinduhelp.org).

We also have a Community Resource document that is a compilation of services available and refers to common questions received by our office. This document and information will soon be on our website <https://uwwill.org>. We contract with a Joliet, small business owner to maintain our website and are working with him to expedite the needed updates.

### **Opportunities to Help**

In order to assess the opportunities to help, we are actively working with community-based partners on identifying their needs. Currently, we have a survey gathering the in-kind needs, unforeseen hardships, and changes to hours of operations or programs for local organizations. Initial findings are consistent:

- 65% report financial needs to assist with operations and programs due to increased cleaning/sanitizing costs and/or cancellation of fundraising events.
- 70% report a critical lack of cleaning, sanitizing and proper Personal Protection Equipment including masks and gloves.
- Organizations that rely on volunteer support are experiencing volunteer shortages.

As we continue our outreach efforts, these opportunities will continue to unfold. Our Online Volunteer Center: <https://uwwill.galaxydigital.com/>, is currently equipped with an on-going list of in-kind donations needed, as well as a link for volunteers to give their time.

### **Local Donation Fund**

With the surge in unforeseen needs, it is critical that these organizations have the resources they need to continue to operate at the highest capacity. A donation to the Will County COVID-19 Response Fund will support the agencies that are ensuring our neighbors can access basic needs in this time of crisis.

**Will County COVID-19 Response Fund Link:** <https://www.uwwill.org>